

Resetting Your Password



Resetting Your Password

- **Step 1.** From Internet browser, access: <http://paystub.illinois.gov> and the State of Illinois Public Account Portal will appear on screen.



Resetting Your Password

- **Step 2.** Click “Reset your password”



Sign in with your Public account

Sign in

- [Reset your password](#)
- [Recover your Username](#)
- [Create a new account](#)



Resetting Your Password

- **Step 3.** Input your “Username”

Reset your password

Reset your password?

To reset your password fill in the information below, then select Continue.

Username: 



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Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)

Resetting Your Password

- **Step 4.** Input the numbers in the image code

Reset your password

Reset your password?

To reset your password fill in the information below, then select Continue.

Username:



Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)

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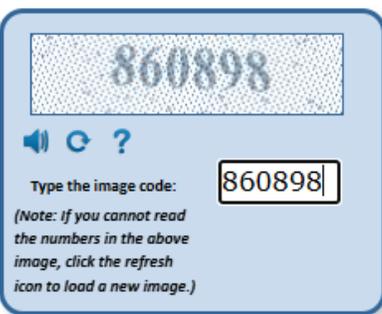
- **Step 5.** Click “Continue”. The ePASS system will send an email with further instructions.

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Username:



Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)