

Resetting Your Password



Resetting Your Password

- **Step 1.** From Internet browser, access: <http://paystub.illinois.gov> and the State of Illinois Public Account Portal will appear on screen.



The screenshot shows the login page for the Illinois.gov Authentication Portal. The page has a blue background with a geometric pattern of overlapping shapes. On the right side, there is a white box containing the following elements:

- ILLINOIS.GOV** logo with the text "Authentication Portal" below it.
- The text "Sign in with your Public account".
- A "Username" input field.
- A "Password" input field.
- A blue "Sign in" button.
- A list of links: "Reset your password", "Recover your Username", and "Create a new account".
- At the bottom, the text "© 2016 Microsoft Privacy Help".

Resetting Your Password

- **Step 2.** Click “Reset your password”



Sign in with your Public account

Sign in

- [Reset your password](#)
- [Recover your Username](#)
- [Create a new account](#)




Resetting Your Password


- **Step 3.** Input your “Username”

Reset your password

Reset your password?

To reset your password fill in the information below, then select Continue.

Username: 



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Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)

Resetting Your Password


- **Step 4.** Input the numbers in the image code

Reset your password

Reset your password?

To reset your password fill in the information below, then select Continue.

Username:



Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)

Resetting Your Password

- **Step 5.** Click “Continue”. The ePASS system will send an email with further instructions.

Reset your password

Reset your password?

To reset your password fill in the information below, then select Continue.

Username:



Type the image code:

(Note: If you cannot read the numbers in the above image, click the refresh icon to load a new image.)