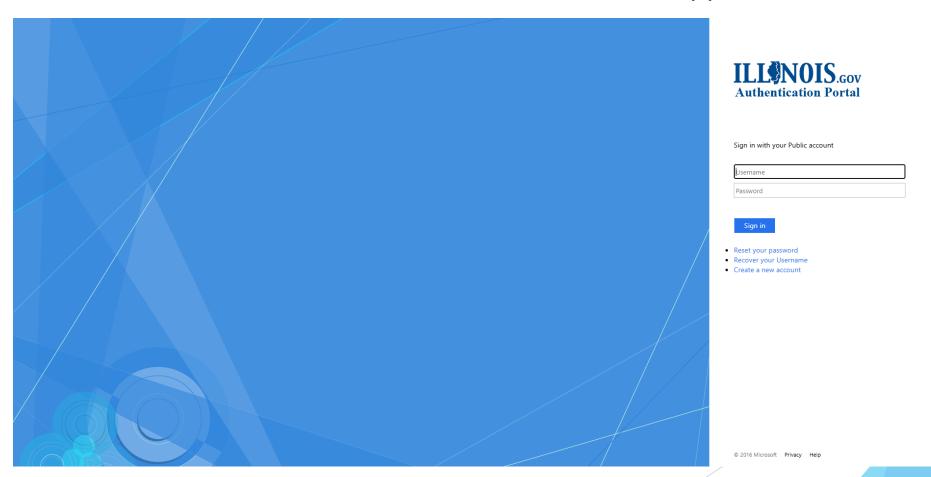
• **Step 1.** From Internet browser, access: <a href="http://paystub.illinois.gov">http://paystub.illinois.gov</a> and the State of Illinois Public Account Portal will appear on screen.



Step 2. Click "Recover your Username"



Sign in with your Public account

| Username |  |
|----------|--|
| Password |  |

Sign in

- Reset your password
- Recover your Username
- Create a new account

Step 3. Input your "Email Address"

### Recover your Username

#### Recover Username

To recover your Username fill in the information below, then select Continue.

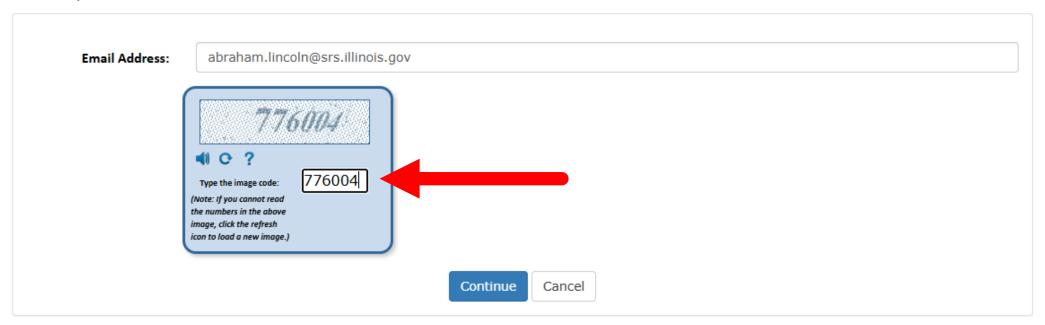


• Step 4. Input the numbers in the image code

#### Recover your Username

#### Recover Username

To recover your Username fill in the information below, then select Continue.



• **Step 5.** Click "Continue". The ePASS system will send an email containing your Username.

#### Recover your Username

#### Recover Username

To recover your Username fill in the information below, then select Continue.

