

ILogin Registration Fact Sheet



Step 1: Create a New ILogin Profile

If you're an existing user in any of the below Illinois programs, do not create a new ILogin account. Use your existing user name (email address) and password to sign in to the member services website and proceed to Step 5: Identity Verification. **Duplicate email accounts are not allowed.**

- Illinois Department of Employment Security (IDES) Unemployment Insurance
- Illinois Medicaid Program Advanced Cloud Technology (IMPACT)
- Illinois Department of Public Health (IDPH) Vax Verify Immunization
- Illinois Department of Insurance (IDOI)

Visit member.srs.illinois.gov. Select the Sign up link at the bottom. Enter your email, first name, last name, and password. Click Sign Up.



Step 2: Activate ILogin Account

On the Setup Security Methods menu, click the "Set Up" button under the Email option to start the account activation process. A verification email is sent to the email address you entered. Check your email for the user account activation email, sent from State of Illinois <ILogin.No-Reply@Illinois.gov>. Note: If you do not see this email, check your junk or spam folder. In the email, click the Activate ILogin Account link, Then set up a multi-factor authentication.

Illinois.gov email addresses are not allowed. However, there are several free email clients available. They are commercial providers who are not affiliated with the State of Illinois, and email messages are not stored in State of Illinois systems.

- Google: gmail.com
- Yahoo Mail: yahoo.com
- Microsoft: hotmail.com, outlook.com



Step 3: Set Up Security Methods

As part of account registration, at least one MFA (Multifactor Authentication) security method (not including email) **must be added** to secure your account and complete your ILogin account creation.

- Phone / **Note:** This is the simplest authentication option and if you upgrade your phone, this method follows your phone number without downloading apps.
 - SMS Text Message
 - Voice/Landline
- Okta Verify (Mobile App Installation Required)
- Google Authenticator (Mobile App Installation Required)



Step 4: (Optional) Add Additional MFA

After setting up your first MFA, you can add additional MFA methods to increase the security of your ILogin account. This step is optional but recommended.

Otherwise, your ILogin account setup is now complete.

Click **Set up later** to finish the setup and access your new ILogin account.

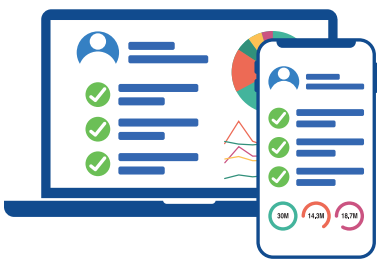


Step 5: Identity Verification

Proceed by answering questions to verify your identity.

Experian Verification Services (EVS) is a third-party service from Experian. The process consists of questions and answers based on your life history and transaction information aggregated from public and proprietary data sources. This security method meets the MFA definition of knowledge as previously described.

In verifying your ID, Experian will not affect your credit, and a credit freeze will not affect your ability to verify.



Step 6: View SRS Membership Data

View your membership data, phone numbers, email addresses, and earnings statements.

Access Member Services at [Member.SRS.Illinois.gov](https://member.srs.illinois.gov). Remember to keep your member information up to date.

FAQs

<https://iloginhelp.illinois.gov/frequently-asked-questions.html>

How To Guides

<https://iloginhelp.illinois.gov/how-to-guides.html>